



சர்தார் வல்லபாய் படேல் சர்வதேச ஜவுளி மற்றும்
மேலாண்மை கல்லூரி, கோயம்புத்தூர் - 641004.

सरदार वल्लभभाई पटेल इंटरनेशनल स्कूल ऑफ़ टेक्स्टाइल्स एंड मैनेजमेंट
कोयंबटूर - 641004.

**SARDAR VALLABHBHAI PATEL INTERNATIONAL SCHOOL OF TEXTILES
AND MANAGEMENT, COIMBATORE-641004.**

Tender

**For Developing, Implementing and
Supporting of Enterprise Resources
Planning(ERP) Solutions for
SVPISTM, Coimbatore – 641 004.**

CONTENTS

Sl. No.	DESCRIPTION	PAGE NO.
01	BRIEF ABOUT THE TENDER	1
02	SECTION - I TENDER NOTICE	2
03	SCOPE OF WORK	3
04	TECHNICAL SPECIFICATIONS OF ERP	5
05	SECTION 2 -- TENDER SUBMISSION	7
06	TECHNICAL BID - QUALIFYING CRITERIA	9
07	AGREEMENT	12
08	SECTION 3: TERMS AND CONDITIONS	13
09	SECTION 4: MISCELLANEOUS	14
10	PENALTY CLAUSE	15
11	SECTION 5: PAYMENT OF BILLS	15
12	SECTION 6: APPLICATION PROCEDURE	16
13	APPLICATION FORM	17
14	DECLARATION FOR ACCEPTING TERMS & CONDITIONS	19
15	Annexure 7 : AUTHORISATION LETTER	23
16	BANK MANDATE	24
17	Annexure 10: DETAILS OF PREVIOUS SUPPLY ORDER	26
18	OEM - CERTIFICATE/LETTER	27
19	FINANCIAL BID	29

Brief about the Tender

Name of Organisation	SVPISTM, Coimbatore – 641 004.
Tender Type (Open/Limited/Single)	Open
No. of Covers (Two Bid System)	02 (Technical Bid + Financial Bid)
Tender Category (Services/Goods/ works)	Services
Name of Work/Services	Continue the services provided by the previous ERP service provider and automate the Institute's activities effectively through an upgraded software management system, an ERP System, based on existing Government/University/UGC Rules and Regulations.
Cost of the Tender Document	Rs 590/- (500 + 18% GST) In the form of a Demand Draft
Estimated Cost	9 Lakhs
Tenure of the Contract	3 years
Earnest money	Rs. 18,000/- (in the form of Demand Draft/PBG valid up to 30-09-2026.)
Date of publication of Notice	01-03-2026
Pre-Bid Meeting	Hybrid Mode : 16-03-2026 (11.00 AM-1.00 PM)
Google Meet Id (for pre-bid meeting)	https://meet.google.com/osc-rjom-npa
Last date and time for Bid submission	23-03-2026 up to 02.00 PM
Date & Time of Opening of Technical Bids	23-03-2026 -- 02.30 PM
Presentation of qualified bidders	To be intimated individually
Date for opening of Financial Bids	To be intimated individually
Address for Communication	HoD (Management) Sardar Vallabhbhai Patel International School of Textiles & Management , 1483 Avinashi Road, Coimbatore – 641 004
Helpline No.	8075393041
E-mail Address	it@svpitm.ac.in
Tender documents can be downloaded from	https://www.svpitm.ac.in
Time allowed for the implementing of ENTERPRISE RESOURCE PLANNING SYSTEM DEDICATED TO ACADEMIC ACTIVITIES will be 60 days from the date of issue of the purchase order.	

Tenderer who are registered with NSIC/MSME authorities for the tendered service is exempted from the payment of EMD & Cost of the application form.

(Proof to be attached)

The tenderer shall sign and seal all pages of the tender document, failing which the Tender will be summarily rejected.



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SARDAR VALLABHBHAI PATEL
International School of Textiles & Management
Autonomous Institute, Ministry of Textiles, Government of India.
#1483, Avanashi Road, Peelamedu, Coimbatore-641004. Tamil Nadu
Landline : 0422-2571675, 2592205 Fax: 0422-2571623 Web: www.svpistm.ac.in

No: SVPITM/IT-ERP/2026-27/2

DT. @ Coimbatore the 01-03-2026.

SECTION 1:-

1)NOTIFICATION

SARDAR VALLABHBHAI PATEL INTERNATIONAL SCHOOL OF TEXTILES ANDMANAGEMENT Coimbatore – 641 004, invites sealed tenders from reputed OEM/authorised dealer/firm to continue the services provided by the previous ERP service provider and to automate the activities of the Institute effectively through an upgraded software management system in the form of an ERP System based on existing Government/University/UGC Rules and Regulations.

2) ABOUT SVPITM

Sardar Vallabhbhai Patel International School of Textiles & Management (SVPITM), Coimbatore, an autonomous educational institution under the Ministry of Textiles, Government of India. SVPITM was established in 2002, in Coimbatore, Tamil Nadu and is the only institute under the Ministry of Textiles that is approved by AICTE to offer B.Sc., BBA and MBA programs in Textiles, Technical Textiles, Apparel, Retail and Business Analytics. It is a pioneer in the field of Textiles Management that has been providing comprehensive Education, Training, Consultancy and Research in the niche areas of Textiles, Apparel, Retail, Analytics and Fashion. SVPITM is a dynamic institute offering undergraduate and postgraduate programs in Textiles and Management. The Institute currently enrolls students across its various programmes and is expected to reach an enrolment of 1,000 students in the coming years. The Institute has a close association with various segments of the value chain in Textiles and Management, which ensures that management concepts and thoughts are inculcated with practical relevance. The institute has been recognised as the nodal Centre for conducting workshops on Technical Textiles and skill development programs by the Govt. of Tamil Nadu.

The institute is affiliated with the National Skill Development Corporation (NSDC) as a training partner to impart skill development training programs. The institute has been undertaking various national-level research studies about the textile industry. The institute provides consultancy services to the organisations of the textile industry in various domains like production efficiency, financial analysis etc. The institute has been conducting Management Development Programs (MDPs) for various Public Sector Undertakings like the Cotton Corporation of India, Department of Handlooms, National Handloom Development Corporation, National Textiles Corporation Ltd., (NTCL) etc. The induction and orientation programs on management areas are delivered by professionals from varied domains.

3) SCOPE OF WORK

- a) Designing and developing a customised ERP solution.
- b) Implementing the solution across the institute.
- c) Providing comprehensive training to end-users.
- d) Offering maintenance and support services for the implemented ERP system.**
- e) This encompasses all necessary modules and functionalities to meet SVPISTM's operational requirements.

1) Scope Component & Detailed Scope of Work

Sl. No	Scope Component	Detailed Scope of Work
1	Requirement Study & System Design	The vendor shall carry out detailed requirement analysis through consultation with academic, administrative, examination, finance and hostel/library sections of SVPISTM and submit Functional Requirement Specification (FRS) and System Design Document for approval before implementation.
2	ERP Software Supply	The vendor shall supply a fully integrated, scalable, web-based ERP solution suitable for higher educational institutions, compliant with Government IT standards.
3	Admission & CRM Module	Online application management, applicant tracking, merit list generation, admission confirmation, fee mapping, and automated communication through SMS / Email.
4	Student Management Module	Student lifecycle management, including profile creation, course/semester mapping, attendance, academic records, certificates and student information system.
5	Learning Management System (LMS)	Implement Outcome-Based Education (OBE) - Course-wise content upload, assignment management, online assessments, evaluation, and faculty-student interaction with integration to the student database.
6	Examination & Evaluation Module	Examination scheduling, marks entry, grade and CGPA calculation, result processing, publication, revaluation and supplementary examination management.
8	Human Resource Management System (HRMS)	Employee database, attendance, leave management, payroll processing, statutory compliance and service records management.

9	Procurement & Inventory Module	Asset and consumable management, stock tracking, vendor records, purchase workflow and integration with the finance module, including GeM procurement compatibility.
10	Hostel & Library Management (if applicable)	Hostel allotment, room occupancy, hostel fee management and library cataloguing, issue/return, and fine calculation integrated with student records.
11	Data Migration	Migration of existing student, staff, and finance and asset data from legacy systems/Excel sheets with validation and verification.
12	Customization	Customisation of ERP modules to align with SVPISTM academic, administrative and statutory requirements without additional cost.
13	Integration	Integration with institute website, payment gateway, biometric/RFID systems and other third-party applications, if required.
14	Deployment & Hosting	Deployment of ERP on institute server or Government-approved cloud (AWS or equivalent) with data encryption, backup and security measures.
15	User Roles & Access Control	Role-based access for Administrator, Faculty, Staff and Students with audit trail and access logs.
16	Training & Documentation	Role-based user training, administrator training, user manuals, technical documentation and training support.
17	Testing & Go-Live	System testing, User Acceptance Testing (UAT), issue rectification and Go-Live support.
18	Technical Support	Minimum one-year comprehensive warranty including bug fixes, updates and technical support from Go-Live date.
19	AMC	Annual Maintenance Contract (AMC) with a defined Service Level Agreement (SLA) for response and resolution timelines.
20	Compliance & Ownership	Complete data ownership shall vest with SVPISTM. ERP shall comply with GFR-2017, Government procurement norms and IT security guidelines.
21	Deliverables	Fully functional ERP system, approved documentation, trained users and post-implementation support.

2) Technical Specification of the proposed purchase of ENTERPRISE RESOURCE PLANNING DEDICATED TO ACADEMIC ACTIVITIES.

Sl. No.	Name of the ERP Modules DEDICATED TO ACADEMIC ACTIVITIES.	Specification
1	General Features	<ul style="list-style-type: none"> • Web-based ERP with mobile compatibility • Cloud or on-premises deployment as per the college's requirement • Role-based access and authentication • Support for SSO (Single Sign-On) • Biometric, SMS, email, and payment gateway integrations • API-based integration with NAD, Digilocker • Dashboards for Director, HODs • Mobile accessibility- IOS/Android • Alumni Management • Integration of Modules
2	Admission/CRM Module	<ul style="list-style-type: none"> • Application Tracking • Inquiry Management • Document Upload & Verification • Entrance Tests / Interviews • Offer Letters & Admission Letters • Lead Management • Communication Logs • Follow-ups & Reminders • Counselor Assignment • Pipeline Dashboard
3	Student Management	<ul style="list-style-type: none"> • Student Profile Management • Enrollment & Academic Structure • Student portal • Grievance redressal • Bonafide, ID cards, certificates automation • Attendance Management • Fee & Finance Management • Certificates & Documents

4	Examination Management Software	<ul style="list-style-type: none"> • Exam Scheduling • Exam Setup & Configuration • Question Paper Management • Online Examination • Internal & external assessment • Offline Exam Support • Result processing & transcript generation • Certificates & Documents
5	Outcome based Education Software(LMS)	<ul style="list-style-type: none"> • CO–PO Mapping • Question Paper Mapping • Assessment Management • Marks Entry with OBE Logic • CO Attainment Calculation • PO Attainment • Reports (NBA / NAAC Ready) • Analytics & Dashboards
6	Time Table Generation Module	<ul style="list-style-type: none"> • Academic Structure Setup • Resource Configuration • Constraints Management <ul style="list-style-type: none"> ➤ Hard Constraints (Must Follow) <ul style="list-style-type: none"> • No faculty clash • No room clash • Subject hours completion • Lab blocks (2 continuous hours) • Section-specific schedules ➤ Soft Constraints (Optimization) <ul style="list-style-type: none"> • Faculty preferences • Balanced daily workload • Avoid back-to-back heavy subjects • Student-friendly • Time Table Generation Engine • Lab & Practical Scheduling • Exam Timetable • OBE Alignment • Validation & Conflict Detection • Publishing & Communication

SECTION: 2 TENDER SUBMISSION

1) GENERAL INSTRUCTIONS:-

- a. Applicants must meet the minimum qualification criteria as outlined in the technical bid qualifying criteria.
- b. Bidders should submit the non-refundable cost of the application of Rs. 590/- and a refundable Earnest Money Deposit (EMD) of Rs. 18,000/- along with the tender documents. (Mandatory)
- c. A pre-bid conference (Hybrid mode) will be held on 16-03-2026 at 11:00 AM in the Institute to address any clarifications from prospective bidders.
- d. The last date of submission of tender is 23-03-2026 up to 2:00 PM.
- e. Interested firms/Agencies/Vendors meeting the qualification criteria are required to submit their tender in sealed envelopes.
- f. The envelope should be super scribed as
"Tender document for developing, implementing and supporting ERP Solutions for SVPISTM"
Submitted by: (Name, Address, email, and Telephone number of the Vendors).

2) OFFLINE SUBMISSION - The bid should be submitted only by OFFLINE.

- a) The tender is to be downloaded from the website, and print is to be taken on A4-size paper, and details are to be entered by the tenderer at the various locations in the document. It shall be ensured that the document is printed as appearing in this bid document, there is no change in formatting, no. of pages etc., and all pages are legible and clear.
- b) Submission of a Photostat copy of the tender document is prohibited.
- c) Correction fluid should not be used in rates quoted in tender documents. In case the use of correction fluid is noticed, such tender will be liable for rejection.
- d) If an individual makes the application, it shall be signed by the proprietor above his full typewritten name and current address.
- e) If the application is made by a proprietary firm, it shall be signed by the proprietor above his full typewritten name and the full name of his firm with its current address.
- f) If the application is made by a firm in partnership, it shall be signed by all the partners of the firm above their full typewritten names and current address, or by a partner holding power of attorney for the firm or any person authorized by all the partners. In such a case, a certified copy of the power of attorney shall accompany the application. A certified copy of the partnership deed and the current address of all the partners of the firm shall also accompany the application.
- g) If the application is made by a limited company or a corporation, it shall be signed by a duly authorized person holding power of attorney for signing the application. In such a case, a certified copy of the power of attorney shall accompany the application. Such a limited company or corporation may be required to furnish satisfactory evidence of its existence before the pre-qualification application is filed.

- h) The cover should contain all the prime eligibility documents, along with the fees for the tender document, EMD and all eligible documents. It should also include all pages of the tender document, signed by the tenderer and be sealed with PVC/WAX.
- i) The envelope should be superscripted at the top of the cover as "Technical / Qualifying bid for Developing, implementing and supporting Enterprise Resources Planning (ERP) Solutions for SVPISTM, Coimbatore – 641 004.
- j) The Financial bid document should be removed from the tender document and covered with a separate sealed envelope with the name of the tenderer, superscripted at the top as "Financial Bid for Developing, implementing and supporting Enterprise Resources Planning (ERP) Solutions for SVPISTM, Coimbatore – 641 004.
- k) The completed tender forms, along with the enclosures and the sealed cover containing the financial bid, should be submitted in ONE cover and addressed to

Dr. M. Venkatalakshmi (HoD - Management),

**SARDAR VALLABHBHAI PATEL INTERNATIONAL SCHOOL OF TEXTILES AND MANAGEMENT,
1483, AVANSHI ROAD, COIMBATORE – 641004.**

- l) The sealed envelope should be submitted by Speed Post/Registered Post with acknowledgement due /Courier (OR) in person at the reception of SARDAR VALLABHBHAI PATEL INTERNATIONAL SCHOOL OF TEXTILES AND MANAGEMENT, Coimbatore – 641 004. on or before the due date and time.
- m) Any delay in postal transit will not be accepted as a valid reason for waiving the submission deadline for the tender.
- n) Technical Bids will be opened as per the schedule provided in the critical dates, in the presence of bidders or their authorised representatives. If the opening date is a closed day or holiday, the tender will be opened on the next working day at the same time. Only one authorised representative from the firm shall be allowed to participate in the opening of technical bids/price bids.

3) ACCEPTANCE AND REJECTION

SARDAR VALLABHBHAI PATEL INTERNATIONAL SCHOOL OF TEXTILES AND MANAGEMENT reserves the right to accept/reject any or all tenders and accept the whole or any part of the tender without assigning any reason. A tender that does not fulfil any of the conditions or has incomplete documents in any respect will be rejected summarily.

4) EARNEST MONEY DEPOSIT

- a) The EMD, as mentioned in the NIT should be paid and enclosed with the Bid documents.
- b) EMD shall be deposited in the form of a Demand Draft drawn in favour of SVPISTM, Coimbatore 641004" / BANK GUARANTEE in favour of "SVPISTM, Coimbatore-641004" issued by any Nationalized Bank has the validation up to 30-09-2026."
- c) The DD/BG for the EMD amount in original should be attached to the Tender Offer.
- d) No other mode of payment for EMD will be accepted.
- e) Tenderer who are registered with NSIC/MSME authorities for the tendered service/item is exempted from the payment of EMD on the production of a self-attested copy of the certificate issued by NSIC/MSME.
- f) The EMD will not carry any interest while it is in the custody of SVPISTM.
- g) The EMD will be refunded to the successful/unsuccessful tenderers after the finalisation of the Tender.
- h) The EMD paid in the form of BG will be returned to the successful tenderer on payment of SD, execution of the agreement, and finalisation of the Tender.
- i) The EMD will be refunded to the unsuccessful tenderer after the finalisation of the Tender.
- j) The EMD will be forfeited if the successful tenderer does not commence the work within 7 days of issue of the Work Order.
- k) The EMD will be forfeited if the tenderer withdraws the tender within the validity period of the bid.

5) TECHNICAL BID QUALIFYING CRITERIA

- a) The vendor should have a valid license/certificate to undertake the work.
- b) A vendor should have a minimum of three years of experience (2022-23, 2023-24, 2024-25) in the relevant period, i.e., developing, implementing, and supporting Enterprise Resource Planning (ERP) Solutions in the government sector/ PSUs/ Educational Institutions/ Private/ academic Institutions. (Attach Proof along with the technical bid)
- c) Should have an annual turnover of a minimum of 05 times the cost of the project. (Please attach ITR/Relevant documents for the last three assessment years). (i.e. 2023-24, 2024-25, 2025-26).
- d) Should have at least two (03) finished projects in a reputed organization/, corporate house/educational institution.
- e) The Vendor should have a legal entity.
- f) The vendor should have a valid Goods and Services Registration No. in the firm's name.
- g) The vendor should have a valid PAN No.
- h) Bidder should not have been blacklisted or banned by any Govt. Department, PSU, University, Autonomous Institute, or any other Govt. Organization at any point of time and also no case of any nature i.e. CBI/ Civil/Income Tax/GST is contemplated or pending against them.

6) DOCUMENTS ESTABLISHING BIDDER'S ELIGIBILITY AND QUALIFICATIONS

The bidder shall furnish the self-attested copies of the following documents, as part of his bid documents, establishing the bidder's eligibility. The original documents should be produced on demand for verification and return.

- a. Registration with the Competent Authority under the appropriate Act/ Rules for carrying on business relating to ERP/Software-related activities.
- b. Cost of Tender Document (Crossed DD in original) (Mandatory)
- c. Cost of EMD - DD/BG in original (Mandatory)
- d. Registration/Incorporation Certificate in support of the existence of the firm/company under the appropriate act/rules for the required number of years as per the tender schedule eligibility criteria
- e. Authorization Certificate
- f. Average Annual turnover of the bidder, for the last three successive years, should be 05 times the cost of the project, duly certified by the Chartered Accountants.
- g. Profit and loss statement for the last three years.
- h. GST Registration Certificate
- i. IT return copy for the assessment years (i.e 2023-24, 2024-25, 2025-26).
- j. ISO Certifications.
- k. List of the Educational Institutions/organisations where they have installed ERP with functionalities installed, with contact name & address, Mob. No's and e-mails.
- l. Proof of prior experience related to ERP solutions with a State/Centre Government/ University for a minimum period of 3 years.
- m. Work Satisfaction Certification from at least two Centre/State Government /University
- n. Certificate to the effect that they have not been debarred/ blacklisted by any State Government / Central Government / PSU Department in India / Public or Private Institute / Organization/Government universities / Board. (Mandatory)
- o. Certificate, to the effect that the bidder is not supplying the quoted item(s) to any other Govt. /Pvt. Organizations / Institutions at the rate lower than the rate quoted against this tender.
- p. Any other documents supporting the Qualifying criteria for technical bid.
- q. Declaration for accepting terms and Conditions of SVPISTM.
- r. Certificate for not having near relatives working in SVPISTM.
- s. Copies of Articles of Association and Memorandum of Association in case of Limited company OR Copies Partnership Deed and Power of Attorney in case of Partnership Firm.
- t. Affidavit in case of the sole proprietorship (in Non-Judicial Stamp Paper of Rs. 100.)
- u. Proof of Concept of the Functionalities.
- v. Detailed statement/document about Technology used in such installation.
- w. Documents in support of Technical Specifications for the ERP Software and its implementation
- x. Integrity Pact.

Any bid devoid of the above documents will be summarily rejected.

7) EVALUATION CRITERIA AND FINAL SELECTION

- 1) The committee constituted by the Director, SVPISTM, Coimbatore, will examine the technical documents and decide the suitability as per the requirements and terms and conditions. Only the technical bids of the firms that meet the qualification criteria would be taken up for detailed evaluation.
- 2) The selection of bidders shall be based on a criteria system derived from the submitted tender documents, experience, and other relevant factors. In the event of non-fulfilment of the minimum pre-qualification criteria for the technical bid, the bid of the respective bidder shall be rejected.
- 3) The final selection will be made based on various parameters (as fixed by the Committee/Competent Authorities), such as visiting the premises of the previous clients, and feedback from the previous clients of the bidder, etc.
- 4) The decision of the competent authority will be final.

8) AWARD OF CONTRACT:-

- 1) Generally, the Contract will be awarded based on the rate quoted in the financial bid among the technically qualified bidders.
- 2) Once the Purchase order awarding the contract is sent to the Vendor, they must be ready to carry out the work in SARDAR VALLABHBHAI PATEL INTERNATIONAL SCHOOL OF TEXTILES AND MANAGEMENT, Coimbatore, within 10 days of receiving the work order.
- 3) The competent Authority reserves the following rights:
 - a) To review the performance of the Vendor at the time of implementation and cancel the work order if the work is not in accordance with the technical requirements of SVISTM as stipulated in the NIT
 - b) To cancel the work order at any time without assigning any reason, and the decision of the Director, SARDAR VALLABHBHAI PATEL INTERNATIONAL SCHOOL OF TEXTILES AND MANAGEMENT, Coimbatore – 641 004 is final and binding.

9) SECURITY DEPOSIT

- 1) The successful Bidder including NSIC/ MSME registered firms should remit a **Security Deposit equivalent to 10 % of the awarded amount** for the work specified for within 15 days from the date of receipt of the communication by the Bidder.
- 2) This security deposit is payable in the form of DD/ Bank Guarantee issued by a Nationalized/ Scheduled Bank.
- 3) The Bank Guarantee should have the validity of Contract period + six months.
- 4) Failure to pay the security deposit within the specified time will entail the forfeiture of EMD and also the rejection of the tender.
- 5) The Security Deposit will not carry any interest while it is in the custody of SVPISTM.
- 6) The Security deposit will be returned after the successful completion of the tender if there is no liability on the part of the Bidder to SVPISTM.

- 7) The Security deposit will be forfeited in the following circumstances.
- a) In case any document is found false / forged at any stage, the Security deposit will be forfeited.
 - b) If the contract is terminated by the SVPISTM due to poor quality of service or negligence/misbehaviour / bad act of the vendor / his personnel, or non-observation of the provisions stipulated in the contract, the Security deposit shall be forfeited.
 - c) If the vendor is found violating any law/rule related to work and a report in this regard is received from the competent authority indicating the vendor for violation of any law/rule, the Security deposit shall be forfeited without prejudice to any other action as per the provisions of the contract.
 - d) If the vendor fails to undertake the work within the time limit mentioned, the penalty for delay shall be recovered from the Security deposit.
 - e) If the vendor fails to rectify the defect in the work done or fails to make good the damage done to the assets of SVPISTM, if any, while executing the work, the recovery to the extent of the cost of rectification or damage done as assessed by the SVPISTM, COIMBATORE shall be recovered from the pending bills / Security deposit.
 - f) The assessment of recoveries made by the Director, SVPISTM Coimbatore shall be final and binding on the vendor.

10) AGREEMENT:

- a. The successful tenderer will be required to execute an agreement in a Non-judicial stamp paper of appropriate value within the time frame stipulated by SVPISTM, Coimbatore.
- b. The SVPISTM reserves the right to add/delete/modify the clauses in the agreement.
- c. Failure of the successful bidder to comply with this requirement shall constitute sufficient ground for the annulment of the award and forfeiture of the bid security (EMD), in which event the SVPISTM may make the award to any other bidder, at the discretion of SVPISTM or call for new tender.

11) TERMINATION OF CONTRACT:

- a) The competent authority reserves the right to terminate the contract at any time without assigning any reason if it appears to the authority at any point in time that the services are based on the quality of work.
- b) At any time during the period of the contract, if it comes to the notice of the SVPISTM that the vendor has misled this office by way of giving false/incorrect information which has been material in the award of the contract, the contract shall be liable to termination without any notice, besides other legal action as per law. Further, in case of any breach, the contract can be terminated without any notice.

SECTION 3:- TERMS & CONDITIONS.

1) GENERAL TERMS & CONDITIONS.

- a) The Bidder submitting the tender would be deemed to have considered and accepted all the terms and conditions of the contract. No verbal or written enquiries will be entertained in respect of acceptance or rejection of the tender.
- b) The bidder with close relatives working at SVPISTM, Coimbatore, is not allowed to participate in the tender. A certificate confirming this should be submitted in original to SVPISTM, Coimbatore.
- c) The vendor shall not sublease, in whole or in part, the contract. If found subleased, leads to blacklisting of the vendor and penalisation by the Institute.
- d) The Technical specifications of the ERP System should be the latest technology & should be available in the market for a period of 3 years.
- e) Details of the product offered shall be supported with complete specifications duly authorised along with documents i.e., Leaflet, catalogue, literature, test reports, training videos etc.
- f) Govt. of India guidelines in Make in India policy, Relaxation of Norms for Startup and Micro & Small Enterprises in Public Procurement will be followed.
- g) SVPISTM reserves its right to relax the condition of prior turnover and prior experience for start-up enterprises subject to meeting quality & technical specifications. The decision of the SVPISTM in this regard shall be final.
- h) The rates quoted shall be inclusive of all charges such as Taxes (excluding GST), insurance, implementation and training to the staff. Nothing extra shall be paid over the quoted rates.
- i) It is the responsibility of the tenderer to check any corrections or any modifications published subsequently in the website and the same shall be taken into account while submitting the tender.
- j) The Bidder submitting the tender would be deemed to have considered and accepted all the terms and conditions of the contract. No verbal or written enquiries will be entertained in respect of acceptance or rejection of the tender.
- k) The bidder having their close relatives working in SVPISTM, Coimbatore is not allowed to participate in the Tender, an affidavit confirming the same should be submitted in original to SVPISTM, Coimbatore.
- l) The vendor shall not sublease, in whole or in part, the contract. If found subleased, it leads to blacklisting of the vendor and penalization by the Institute. No Subletting of construction of work is permissible at any cost.
- m) The selected bidder will have to complete all the required formalities/obtain permits/licenses, if any, including agreement, etc. immediately within Five days after the award of the Purchase order.
- n) Canvassing whether directly or indirectly, in connection with tenders, is strictly prohibited and the tenders, submitted by the vendors, who resort to canvassing, will be liable for rejection.

1) SPECIAL TERMS & CONDITIONS

- a) The vendor shall take all precautionary measures to avoid any damage to adjoining property while installing the ERP Software. All necessary arrangements shall be made at his own cost.
- b) SVPISTM reserves the right to make any change, omission, addition, or alteration to the original specifications of the ERP System. Such changes, omissions, and substitutions shall be deemed to have been formed as work included in the original tender, and the vendor shall be bound to carry out the work/adhere to the supply order.
- c) The Vendor shall extend Post implementation Support to the Institute in maintaining the ERP System.

SECTION: 4 MISCELLANEOUS

1) Arbitration:

All disputes or differences whatsoever between the vendor and the Institute related to the Contract will be settled by arbitration as per the provisions of the Indian Arbitration and Conciliation Act, 1996 and shall be binding for all purposes.

2) Legal dispute:

Any dispute, which may necessitate legal redressal, will be restricted to the jurisdiction of the civil courts at Coimbatore only.

3) FORCE MAJEURE

- a) If at any time, during the continuance of this contract, the performance in whole or in part, by either party of any obligation under this contract shall be prevented or delayed by reasons beyond control -FORCE MAJEURE- Neither party shall, by reasons of such events be entitled to terminate this contract, nor shall either parties have any claim for damages against the other in respect of such non-performance or delay in performance.
- b) The force majeure shall include war or hostility, acts of the public enemy, civil commotion, sabotage, fire, floods, explosions, epidemics, quarantine, restrictions, strikes, or lockouts, or acts of God (hereinafter referred to as eventuality).
- c) Provided such force majeure provisions apply only if notice of happening of any such eventuality is given by either party claiming concession to the other within 21 days from the date of occurrence thereof,
- d) Provided activities under the contract that were interrupted under the force majeure event are resumed as soon as practicable after such event comes to an end, or ceases to exist, and the decision of the SVPISTM, Coimbatore as to whether the activities have been so resumed or not, shall be final and conclusive.
- e) Provided further that if the performance in whole or part of, any obligation under this contract is prevented or delayed by reasons, for any such events for a period exceeding 60 days, either party may at his option terminate the contract.

4) DELAY AND PENALTY

The total cumulative penalty shall not exceed 10% of the contract value. Beyond this, the Institute reserves the right to terminate the contract. Penalty deductions shall be made from the next payable invoice or from the Performance Security amount. To ensure timely delivery, quality implementation, and consistent support throughout the contract period, the following penalty provisions shall apply:

a) PENALTY CLAUSES

i. In the event of delayed implementation, and following a grace period of two (2) weeks, the vendor shall be liable to pay the Institute a penalty equal to 0.5% of the total contract value of the Products for each commenced week of delay. The total accumulated penalty shall not exceed 5% of the total contract value of the ERP.

ii. Delay in Implementation If the selected bidder fails to deliver or implement any module as per the defined milestone timeline in the contract agreement, the following penalties shall apply:

Delay Period	Penalty Imposed
Up to 2 weeks	0.5% of the total contract value per week (max 2%)
2 to 4 weeks	1% of the total contract value per week (max 4%)
More than 4 weeks	May result in termination of the contract & forfeiture of EMD/PBG

Note: The delay shall be counted from the scheduled milestone date as per the implementation plan approved by the competent authority.

b) Failure in Onsite/Remote Support

If the bidder fails to provide onsite/remote support after the post-Go-Live period

- a) ₹ 1,000 per day of unavailability of assigned support personnel after 48 hours of official request by the Institute.
- b) Repeated non-compliance (5 or more instances in a semester) may lead to forfeiture of security deposit.

SECTION: 5

1. PAYMENT OF BILLS

- a) **No Advance & Stage-Wise Payment:**
No advance payment shall be made. Payment will be released stage-wise and year-wise for the ERP System Supply and Implementation, only after successful completion of deliverables, including installation, training, and certification by the authorized/nominated person of SVPISTM, Coimbatore, along with issuance of the management certificate.
- b) **Billing Requirements:-**
The contractor must submit neatly prepared and signed bills in duplicate (printed form) with GST number. Bills must be prepared strictly as per the rates specified in the tender.
- c) **Conditions & Deductions:**
All claims shall be inclusive of applicable taxes. Payments are subject to completion of work, submission of required documents, certification by the competent authority, and recovery of any dues payable to the institute from the submitted bills.

SECTION: 6
ANNEXURE - 1

From

APPLICATION

To

The Director,
SARDAR VALLABHBHAI PATEL INTERNATIONAL SCHOOL OF TEXTILES AND MANAGEMENT,
Coimbatore-641 004.

Madam,

SUB: Submission of tender application for participating in tender floated for the supply of ENTERPRISE RESOURCE PLANNING DEDICATED TO ACADEMIC ACTIVITIES for SVPISTM, Coimbatore -- reg.

We were having examined the details given in the ----- Tender Document SVPISTM/ERP/2026-27/ dt. @ Coimbatore, the 01-03-2026, for the supply of ENTERPRISE RESOURCE PLANNING DEDICATED TO ACADEMIC ACTIVITIES for SVPISTM, Coimbatore and published on the Institute website, we hereby submit the pre-qualification documents. We hereby certify that all the statements made and information supplied in the enclosed forms and accompanying statements are true and correct. We have furnished all information and details necessary for pre-qualification and have no further pertinent information to supply.

We undertake that, if any information or document is found to be false or forged, my Application/ empanelment is liable to be rejected/cancelled by SVPISTM, Coimbatore at any point of time.

I/We agree that should I/We fail to commence the work specified in the above memorandum, an amount equal to the amount of the earnest money mentioned in the form of invitation of the tender shall be forfeited to the SVPISTM and the same may at the option of the competent authority on behalf of SVPISTM be recovered without prejudice to any right or remedy available in law out of the deposit in so far as the same may extend in terms of the said bond and in the event of deficiency out of any other money due to me/us under this contract or otherwise.

I/We have read and examined the notice inviting tender, specifications, General Rules and procedures, Conditions of Contract, Clauses of Contract, Special conditions, Schedule of Rate & other documents and Rules referred to in the Conditions of Contract and all other contents in the tender document for the work. I/We hereby tender for the execution of the work specified for SVPISTM within the time specified in the Schedule of Quantities, and in strict accordance with the specifications, designs, drawings, and instructions issued. I/We agree to comply in all respects with the terms and conditions set forth therein.

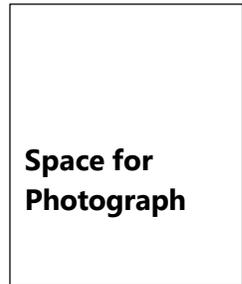
Date of submission:

Signature of Applicant

Name of the Organization (Company seal)

ANNEXURE - 2

APPLICATION FORM



1) Name of the Tenderer /Firm/Company :

2) Name of the tenderer submitting the tender

(Signing the tender) whose photograph is affixed :

(In the case of Proprietary/partnership firms, the tender has to be signed only by the Proprietor/ Partner, as the case may be)

3) Address of the Tenderer/Firm/Company :

4) Communication Postal Address

5) Phone No / Mobile No. :

6) E-Mail ID :

7) Registration & Incorporation particulars of the Proprietorship/Agency/firm/Company, (if any)

Proprietorship. :

Partnership. :

Private Limited. :

Public Limited. :

(Please attach copies of documents)

- 8) Name of the Proprietor/ Partners/ Directors :
- 9) Name of Tenderer's bank, address, and the account number, having ECS/EFT facility :
- 10) Permanent Income Tax Number, Income Tax circle:
- 11) GST Registration No: :
- 12) Details of the SPOC :

CERTIFICATE

I/we,..... S/o.....do hereby declare that the details given in the tender document are true and correct. In the case at any stage, it is found that the information given by me is false/ incorrect, SVPISTM shall have the absolute right to take any action as deemed fit/without any prior intimation to me.

Place:

Date:

Signature of Tenderer/Authorized Signatory

Name of the Tenderer:

Address :

Seal of the Tenderer:

ANNEXURE – 3

DECLARATION FOR ACCEPTING AND TERMS AND CONDITIONS.

To
The Director,
SVPISTM, COIMBATORE – 641 004.

Madam/Sir,

We are willing to supply and Implement ENTERPRISE RESOURCE PLANNING SYSTEM DEDICATED TO ACADEMIC ACTIVITIES for SVPISTM, Coimbatore as per Tender No. SVPISTM/ERP/2026-27/ dt. @ Coimbatore the 01-03-2026, as detailed below:-

Sl. No.	Name of the ENTERPRISE RESOURCE PLANNING MODULES DEDICATED TO ACADEMIC ACTIVITIES	Willing to supply (Say Yes/No)
1	General Features	
2	Admission/CRM Module	
3	Student Management	
4	Examination Management Software	
5	Outcome based Education Software(LMS)	
6	Time Table Generation Module	

We hereby agree to abide by all the terms and conditions mentioned in the tender document. Further, we hereby undertake that there are pages, serially numbered, in the tender including supporting documents.

Signature :

Place:

Date:

Seal :

ANNEXURE – 4

DECLARATION

From

M/s. _____

To

**The Director,
Sardar Vallabhbhai Patel International School of Textiles and Management,
Coimbatore– 641 004.**

I, _____ Son/Daughter/Wife of Shri. _____
the proprietor/Director/authorised signatory of the agency/Firm mentioned above is competent to sign this
declaration and execute this Tender document.

I/we have carefully read and understood all the terms and conditions of the tender and undertake to abide
by them.

The information/documents furnished along with the above application are authentic to the best of my
knowledge and belief. I/we, am/are well aware of the fact that furnishing any false information/ fabricated
document would lead to rejection of my tender at any stage, besides liabilities towards prosecution under
appropriate law.

I/We further undertake that none of the Proprietor/Partners/Directors of the Agency/agency was or is the
Proprietor or Partner or Director of any Agency with whom the Government has banned
/suspended business dealings. I/We further undertake to report to the Director, SVPISTM, Coimbatore
immediately after we are informed but in any case not later than 15 days, if any Agency in which
Proprietor/Partners/Directors are Proprietor or Partner or Director of such an Agency which is
banned/suspended in future during the currency of the Contract with you.

Yours faithfully,

Date:

Name:

Place:

Designation:

Seal of the Agency:

ANNEXURE - 5

CERTIFICATE ON NON-PARTICIPATION OF NEAR RELATIVES IN THE TENDER

I _____ S/O _____

Participating in the Tender for the supply of ENTERPRISE RESOURCE PLANNING DEDICATED TO ACADEMIC ACTIVITIES to SVPISTM, Coimbatore 641 004I at the mentioned rate do hereby certify that none of my relative(s) is/are employed in the SVPISTM unit as per details given in the tender document. In the case at any stage, it is found that the information given by me is false/incorrect, SVPISTM shall have the absolute right to take any action as deemed fit without any prior intimation to me.

Signature of the tenderer)

Name (Block Letters):

Position :

Date :

Note: In the case of a proprietorship firm the certificate will be given by the proprietor, for a partnership firm, the certificate will be given by all the Partners, and in the case of a limited company by all the Directors of the company.

ANNEXURE - 6

CERTIFICATE & DECLARATION

It is certified that all information provided in the tender form is true and correct to the best of my knowledge and belief. No forged/tampered document(s) are produced with the tender form for gaining an unlawful advantage. I/We understand that SVPISTM, Coimbatore is authorized to enquire to establish the facts claimed and obtain confidential reports from clients.

In case it is established that any information provided by me/us is false/misleading or in the circumstances where it is found that we have made any wrong claims, we are liable for forfeiture of EMD/SD and or any penal action and other damages including withdrawal of all work/purchase orders being executed by us. Further, SVPISTM Coimbatore is also authorized to blacklist our firm/company/agency and debar us from participating in any tender/bid in the future.

I / We assure the Institute that neither I / We nor any of my / our workers will do any act/s which are improper/illegal during the execution in case the tender is awarded to us. Neither I / We nor anybody on my / our behalf will indulge in any corrupt activities/practices in my / our dealing with the Institute.

Our Firm/ Company/ Agency is not been blacklisted or banned by any Govt. Department, PSU, University, Autonomous Institute, or any other Govt. Organization and also no case of any nature i.e. CBI/ Civil//Income Tax/GST/EPF/ESIC is contemplated or pending against us.

Date :

Signature of the Tenderer

Place :

Stamp

Annexure - 7

AUTHORISATION LETTER

To

**The Director, SVPISTM,
COIMBATORE - 641004.**

Sir/Madam,

Sub : Authorization for attending the bid opening on 23-03-2026 for the
Tender floated for the supply and Implementation of ENTERPRISE
RESOURCE PLANNING DEDICATED TO ACADEMIC ACTIVITIES– reg.

Order of Preference	Name	Specimen Signature
1.		
2.		
3.		

Signature of the Tenderer

Note:-

Only one representative will be permitted to attend the bid opening. An alternative representative will be permitted when the regular representative is not able to attend. The person who is authorized to attend the bid opening must have the authorization certificate. Permission for entry to the hall where bids are to be opened may be refused in case authorization as prescribed above is not mentioned.

Annexure - 8

MANDATE FORM

**ELECTRONIC CLEARING SERVICE (CREDIT CLEARING)/REAL TIME GROSS SETTLEMENT (RTGS)
FACILITY FOR RECEIVING PAYMENTS**

DETAILS OF ACCOUNT HOLDER:-

NAME OF THE ACCOUNT HOLDER	
COMPLETE CONTACT ADDRESS	
TELEPHONE NUMBER//E-MAIL	

BANK ACCOUNT DETAILS:

BANK NAME	
BRANCH NAME WITH COMPLETE ADDRESS	
TELEPHONE NUMBER AND E-MAIL	Ph. No: Bank E-mail :
WHETHER THE BRANCH IS COMPUTERISED	YES / NO
WHETHER THE BRANCH IS RTGS ENABLED. IF YES, THEN WHAT IS THE BRANCH'S IFSC CODE	YES/NO IFSC -
IS THE BRANCH ALSO NEFT ENABLED	YES / NO
TYPE OF BANK ACCOUNT (SB/CURRENT)	SAVINGS ACCOUNT /CURRENT ACCOUNT
BANK ACCOUNT NUMBER	
MICR CODE OF THE BANK	

**ORIGINAL EQUIPMENT MANUFACTURER (OEM)
Software Authorization Form (On Letter Head of the OEM)**

No: _____ Date: _____

To

**The Director, SVPISTM,
Coimbatore – 641 004**

Dear Sir/Madam,

We, M/s _____, having our registered office at _____, are the Original Equipment Manufacturer (OEM) / Developer of _____ ERP Software.

We hereby authorize M/s _____, having their office at _____, to submit the bid, participate in the tender, and conclude the contract on our behalf against the tender for the Supply, Installation, Configuration, Customization, Testing, Commissioning, Training, and Maintenance of ERP Software at SVPISTM, Coimbatore.

M/s _____ is authorized to represent us for all commercial, technical, and contractual matters related to this tender.

We hereby confirm that we extend our full guarantee, warranty, and support for the ERP software, licenses, updates, and related services offered by the above-mentioned authorized partner.

The above dealer / system integrator has been associated with us from _____ to .

We also confirm that the ERP software offered shall be genuine, licensed, and compliant with all applicable standards and tender requirements.

Yours faithfully, (Signature)

Name & Designation: _____

Company Seal:

Annexure - 12

CHECKLIST

Sl. No	Document / Form	Remarks
1	Tender form in original, duly filled in and signed by the Bidder on each page. (Mandatory)	
2	DDs for the cost of the Tender Form (Mandatory)	
3	Cost of EMD DD/ Bank Guarantee (Mandatory)	
4	OEM - Manufacturing authorization form.	
5	Certificate for not having near relatives working in SVPISTM	
6	Details of previous supply orders of a similar nature in the last five years.	
7	PAN number –proof copy to be enclosed	
8	GST number (Proof of application registration if number not provided)	
9	IT return copy for the assessment years 2023-24,,2024-25, 2025-2026	
10	Latest profit and loss statement.	
11	Copy of License/Certificate) for carrying out the specified work. (Valid on the date of tender Opening	
12	All Declaration & Certificates in NIT (Mandatory)	
13	E-payment mandate form	
14	Copy of the Article & Memorandum of Association of the company in case of Limited company OR Copies of partnership Deed and Power of Attorney in case of Partnership Firm OR Affidavit in case of the sole proprietorship.	
15	Self-declaration by the bidder stating that the Bidder has not been black-listed by any Central/ State Governments/ PSUs/Colleges/Schools in India at the time of submission of the bid must be submitted in this regard (Mandatory).	

(Supply and Implementation OF ENTERPRISE RESOURCE PLANNING DEDICATED TO ACADEMIC ACTIVITIES)**(Approximately for 1000 users)**

Sl. No.	ITEM DESCRIPTION	(In figures)	(in words)
1	Supply & Implementation of Software (3 Year License) (Including Training, Support and maintenance)		
2	Taxes, if any		
3	Grand Total		

Signature of Tenderer/Authorized Signatory :**Name of the Tenderer** :**Seal of the Tenderer** :**Address** :**Note: -****(if there is any discrepancy in figures and words in the quote, the rate quoted in words shall prevail)**